

SUPPORT PLANS

Become a Member of Our Family!

Our Support Plans offers you a variety of support and maintenance plans that will meet your business requirements and cover ALL of the Ortus Solutions products. We can assist you with sanity checks, architecture, design, code analysis, mentoring, professional support for all our Ortus products and much more!

Whether you are planning, deploying, developing, enhancing or maintaining we are here to help you speed up your project and get things done with the best practice insight. The experienced team of developers that created ColdBox HMVC Platform, CommandBox CLI and ContentBox CMS will assist you directly.

Scaled for the needs and size of your business, support plans cover:

- Analysis of Requirements
- Continuous Integration and Continuous Delivery
- Application Performance
- Custom Development
- Software Architecture
- Legacy Application Migration Strategy and Implementation
- Security Audit
- Box Product Support
- Custom Builds & Patches
- Product Upgrade Support
- Infrastructure evaluation
- Integrations

Our Plans	XS	S	M	L	XL
Support Hours	5	10	20	30	30+
Discounted Rate	\$220/hr	\$200/hr	\$185/hr	\$175/hr	Call Us
Duration	6 months	6 months	12 months	12 months	Call Us
Response Time*	3 B.D.	3 B.D.	2 B.D.	1 B.D.	Call Us
Price	\$1,100	\$2,000	\$3,700	\$5,250	Call Us

* Response Time is measured from the time from Incident creation until the "In Progress" status update, measured during Business Days (B.D.) (Monday-Friday, 8:00 a.m. - 5:00 p.m. UTC -5:00)

On-site Package	Total*
1-Day On-site	\$2,500
2-Day On-site	\$4,500
3-Days On-site	\$6,375
4-Days On-site	\$8,000
5-Days On-site	\$9,375

*Prices do not include travel and accommodation expenses.

**READY TO GET
STARTED?**

✉ info@ortussolutions.com

☎ 1.888.557.8057

🌐 ortussolutions.com

🔗 github.com/ortus-solutions

